

## **App Terms and Conditions**

### **1. Introduction**

- 1.1 These Terms and Conditions (**Terms**) govern your access and use of Intrepid's Customer App services (**App**), alongside our [Privacy Policy](#), [Booking Conditions](#), [Community Guidelines](#) and [App Collection Notice](#) which are all incorporated into the App Terms by reference.

### **2. Account Registration**

- 2.1 Setting up a user account within the App is voluntary. You must register a user account and consent to the use of your personal information in accordance with the Collection Notice in order to access and use certain features within the App, such as viewing your itinerary or accessing the customer app function. You can register a user account by providing your first and last name and the email address used to make your booking.
- 2.2 If you do not consent to the use of your personal information in accordance with the Collection Notice or do not enter your first and last name and email address at sign up, you will have limited read only access to the App.
- 2.3 If you wish to delete your user account, you can do so at any time under the 'profile' option within the App.

### **3. Third party apps and links to third party sites**

- 3.1 If you accessed or downloaded the App from the Apple App Store, you agree to [Apple's Licensed Application End User License Agreement](#).
- 3.2 Signing up to the App will give third-party apps access to your account and personal information about you such as your name and email address and any content you choose to use in connection with the App.
- 3.3 We disclose your details to the third-party app provider during the user registration process. Their app policies are not controlled by us and we encourage you to review their privacy policies before connecting to or using their application or services to learn more about their privacy and information handling processes and practices.
- 3.4 Our App is run by third-party provider [Curated Planet](#) LLC and the customer chat function is run by third-party provider [Twilio LLC](#).

### **4. Messaging**

- 4.1 We may send automated messages during your trip to enhance your travel experience, including trip guidance, community information, and details about our initiatives